



FREQUENTLY ASKED QUESTIONS



How to initially set up your PNOmation systems performance and networking in your home:	Link to setup procedures for your PNO3 System to follow. Text for more assistance http://bit.ly/QRSPNO3setup
I have a new home router or have moved how do I reconnect my PNOmation system if it is using a Netgear Wi-Fi extender?	Link to Netgear WiFi setup instructions to extend your homes network to the piano. http://bit.ly/QRNetgearNet
DEALER: How do I set up the Touchscreen Kiosk in my showroom	Download Link below is to Kiosk Setup instructions to follow. Text if further issues. http://bit.ly/QRSKiosk
My piano only plays the song part way through (sample period) then goes to next	PNOmation only plays unlocked tracks over sample time if it's connected to home network. Complimentary, Access Plan & 1 year trial tracks are unlocked tracks For more info on fixing a short playback: https://qrsm.co/SongCutsShort
Where can I go to see the library that is available?	QRS PNO3 Music Library as presented in an emulator of the music part of the user interface app https://qrsm.co/PNO3MusicUI
Do you have a list of the complimentary music that is available when we purchase the system	List of Complimentary Music available to New PNOmation 3 and PNOmation 3 All Access customers through 2018. QRS added the AMPICO Archives in May of 2019 - over 1600 tracks not listed below https://qrsm.co/CompPNOMusic18
I am unable to connect to my PNOmation system	Basic Steps to follow if you "Can't Connect" https://qrsm.co/PNO3_CantConnect
System says files not found or music database is out of sync	When your new music & database are out of sync-Follow steps below to check. Step 1-Go to "System Setup""Service""Application""scan for missing files""ok" Step 2-Go to "System Setup""OS Update""Check For Music Updates"
How do I setup my free one year trial of Piano Marvel learning software.	Below is a link to basic Piano Marvel Setup in PNOmation https://qrsm.co/PMarvelPNO3Setup
I need instructions on installing PNOtouch user interface	Follow the link to open the PDF of the QRS PNOtouch Installation manual. https://qrsm.co/PNOtouchInstallManR2



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I need help updating the QRS PNOmation Operating System	There are 4 ways to update your QRSPNO system. They are outlined here. https://qrsm.co/howtoUpdatePNO3
I have an older Pianomation system that needs repairs	It's likely your system is very viable but may only need the controller fixed, replaced or upgraded. Here are your options. http://qrsm.co/QRSRepairOptions (Return to: QRS Music Attn: Repair 269 Quaker Drive Seneca, PA 16346 Please include your complete name, address, phone and email address.)
What are advantages to upgrading to PNOmation 3 from my existing Pianomation system.	Brochure describes what a PNOmation 3 upgrade can do for your legacy player piano and some basic setup steps. https://qrsm.co/2FYuiOP
Do you have any additional information about PNOscan and PNOscan Studio	Link to the QRS 2019 PNOscan and PNOscan Studio Brochure https://qrsm.co/2019PNOscanBR
Why should we upgrade from PNOmation II to PNOmation 3	PNOmation II to PNOmation 3 Upgrade Why Buy https://qrsm.co/PNOII2PNO3why
How should the PNOmation Pin Light Port Extender (PLx) be hooked up	Cable Hookups from Processor to PLx back - if PLx is not lighting up check these cables. https://qrsm.co/plxCableHookUps
How do I hook up my SONOS system	Cable Hookups from Processor to PLx back - if PLx is not lighting up check these cables. https://qrsm.co/plxCableHookUps